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## TERMS AND CONDITIONS

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### RESERVATIONS

Receipt by *Carter Active Tours* of a \$500 deposit along with your completed registration form will reserve a space the trip you requested. For immediate reservation confirmation, please call us at 970-531-2031 or 970-531-9604.

Payment in full of the Land Cost for the trip is due 45 days prior to departure. (Land Cost: The amount paid to *Carter Active Tours* to participate in a trip.) Full payment is due upon registration, when applying less than 60 days prior to trip departure.

As confirmation of receipt of your deposit and registration form, we will send you an invoice for final payment and additional information including a release agreement form, medical information form, travel information, packing list, and an application form for travel insurance.

The payment of trip deposit: all participants agree to be bound by the terms and conditions set forth herein.

### TRIP COSTS

THE LAND COST for all trips is printed in our itineraries and on the website and are based on exchange rates and tariffs at the date of publication.

Due to fluctuations in currencies and costs of services, *Carter Active Tours* reserves the right to increase the published Land Cost. Although we will do everything reasonably possible to avoid any increases, in the rare event we do increase the Land Cost for a trip, you will be contacted prior to the due date of your final payment and notified of the increase.

**Included in the Land Cost for all trips:** Unless otherwise indicated in the specific itinerary for a trip, the Land Cost includes all sleeping accommodations, all breakfasts, most dinners, guides (except for self-guided trips), all ski trail passes as specified in detailed itineraries.

**Not included in the Land Cost:** Unless otherwise indicated: the Land Cost does not include international airfare, passport, visas, airport taxes, medical costs, costs of evacuation from remote areas, individual/optional trains, buses, lifts or excursions, lunches, beverages, tips to guides/leaders, certain meals as specified in detailed itineraries, items not on the set dinner menus, or personal services and items.

**Single Supplement:** Accommodations in hotels are based on double occupancy. There are only a limited number of single rooms available in the hotels at a supplemental charge. This extra charge simply pays for a private room, not better accommodations.

Although our trip itineraries have been carefully planned, reasonable changes and substitutions in the itinerary may be made necessary for the comfort, safety, and well being of the participants. Any resulting increase in cost will be the sole responsibility of the participant.

### CANCELLATIONS & REFUNDS

Should you find it necessary to cancel, *written notice must be received from you*. Based on the date we receive your written notice, a cancellation fee will be charged:

- Over 60 days prior to departure – 20% of trip cost
- 30-59 days prior to departure – 50% of trip cost
- Less than 30 days prior to departure or failure to show – no refund. There will be no refunds or credits for unused portions or uncompleted trips for any reason.

*Carter Active Tours* reserves the right to cancel any trip prior to departure for any reason whatsoever, including insufficient registrations. Generally, a cancellation would be made more than 45 days in advance of the departure date. If we find it necessary to cancel a trip, all payments made to *Carter Active Tours* will be refunded immediately. However, *Carter Active Tours* shall not be responsible or liable for other expenses incurred by the participant as a result of such a cancellation.

### TRAVEL INSURANCE

We strongly recommend that you purchase short-term travel insurance covering trip cancellation, trip interruption, baggage and accident/life. In the event you find it necessary to cancel either prior to or during a trip due to injury, personal or family illness or emergencies, travel insurance will usually reimburse non-refundable airfares and non-refundable Land Cost. It can also cover the costs of emergency evacuations from remote areas. It is possible to purchase travel insurance policies through most insurance agencies and travel agencies.

*Carter Active Tours* also makes available applications for this type of insurance but makes no representations with respect to what is covered, applicable deductibles and limits of coverage, etc.. Please be sure to confirm directly with the insurance agent or company the specifics (i.e., what is covered, applicable deductibles and limits of coverage, etc.) for any insurance you are considering purchasing in connection with one of our trips.

### HEALTH INSURANCE & MEDICAL INFORMATION

Due to the physically demanding nature of our trips, *Carter Active Tours* requires that you have medical/health insurance



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coverage while participating in one of our trips. It is possible that you may already have medical/health insurance that will cover you while you are abroad but it is your responsibility to find out in advance of the departure date.

All trip participants need to understand that there may be places on trips where medical services are not, or may not be, immediately available. We require that each participant accurately and fully complete and provide the medical information form at the time of registration and update said information immediately if it should change prior to the date of the trip. For all trips, we require you to have a copy of your medical information sheet with you at all times for use in the event of a medical situation or emergency.

### TRIP DIFFICULTY

Trip distances and abilities are noted in the specific itineraries. All trips are planned for a pace that allows time for sight-seeing and rest stops. However, participants must be in a physical and medical condition appropriate for the trip. Most of the cross-country skiing is between 3500' and 6800'. We are happy to discuss the level of difficulty of the trails with you.

### SKI TRIP DESCRIPTION

**Easy:** SKI an average of 2 to 3 hours daily carrying a daypack on generally gentle terrain. Distances from 1 to 15 Km (1-9) miles.

**Moderate:** SKI an average of 3 to 5 hours daily on varied terrain. Distances from 10 to 25 Km (6-15.5) miles.

**Strenuous:** SKI an average of 4 to 6 hours daily on varied terrain, with some longer and steeper ascents and descents. Distances from 25 to 50 Km (15.5 - 31) miles.

### BIKE TRIP DESCRIPTION

**Easy:** CYCLE an average of 2 to 3 hours daily on generally flat to rolling terrain. Distances from 20 to 50 Km (12-31) miles.

**Moderate:** CYCLE an average of 3 to 5 hours daily on varied terrain. Some tougher sections. Distances from 40 to 80 Km (31-49) miles.

**Strenuous:** CYCLE an average of 6 to 8 hours daily on varied terrain, with some longer and steeper ascents and descents. Distances from 80 to 140 Km (49 - 86 miles): SPAIN TOUR

### RESPONSIBILITIES OF TRIP PARTICIPANTS

Trip participants are responsible for selecting trips that are appropriate for the participant's abilities, physical and medical condition, and interests.

#### Trip participants are responsible for:

- 1) Reviewing and understanding the trip conditions as described by the trip itinerary and all supplemental information supplied by *Carter Active Tours*.
- 2) Knowing the participant's own physical and medical condition with respect to the advise and information about the chosen trip.
- 3) Bringing appropriate and adequate clothing, equipment, medications and first aid supplies.
- 4) Acting in a respectful and safe manner and in accordance with the accepted local customs of the foreign country visited.

When travelling abroad, it is extremely important that participants understand that they will be subject to the laws of the particular countries visited.

*Carter Active Tours* reserves the right to decline or cancel the participation of any participant whose condition or conduct it deems to be detrimental to or compromises the safety or interests of the individual or the group as a whole.

We are looking forward to having you on our next adventure!

*Tim and Tina*

Tim Carter and Tina Wilson